**PRIVACY STATEMENT COULISSE**

*When you visit our website, we (Coulisse B.V.) process your personal data, for example through the use of cookies or because you fill in the contact form on the website. “Personal data" means all information about natural persons. This includes information such as names, telephone numbers, addresses and e-mail addresses, but also IP addresses and visitor behaviour. We want to inform you clearly about how we process your personal data and how we protect your privacy. In this Privacy Statement, we explain, among other things, the purposes for which we process your personal data in this context, the legal basis on which this is* *done and the rights you have under the General Data Protection Regulation (GDPR).*

*This Privacy Statement was last amended on the 23rd of July 2025.*

**Types of personal data**

We process the personal data you provide to us, for example when you sign up for our newsletter or contact us. We also process certain personal data through the use of cookies and similar technologies. For more information about the processing of personal data in this context, we refer you to our Cookie Policy.

Where reference is made in this Privacy Statement to processing by us, this may also mean processing by processors or other recipients engaged by us.

**Purpose of processing**

We only process your personal data if and to the extent necessary for our (legitimate) purposes. In this context, we process your personal data for the following purposes:

1. Receipt and processing of completed service or contact forms and/or other contact requests;
2. Processing your subscription to our newsletter;
3. Sending out our newsletter;
4. Recruitment and selection of new employees;
5. Marketing purposes, namely:
	1. Personalizing advertising based on your interests, visiting behaviour and geolocation;
	2. The analysis of your product preferences;
	3. The adaptation of the content of the website to your interests;
	4. The compilation of aggregate statistics, e.g. on the effectiveness of online advertising campaigns;
	5. Creating "customer profiles" based on individual interests;
6. Handling of any complaints;
7. Hosting of the website;
8. Ensuring the continuity of our systems and protecting the integrity and confidentiality of information.

**Legal basis for processing**

The bases under the GDPR on which we rely for processing your personal data are: consent, performance of contract and/or legitimate interest.

Have we asked you for your consent? You can revoke your consent at any time by sending a message to privacy@coulisse.com.

**Provision of your personal data**

You are under no legal or contractual obligation to provide us with your personal data. However, the provision of some of your personal data is necessary in certain cases. For example, to send our newsletter or to answer a contact request.

**Recipients of your personal data**

We will only share your personal data with third parties if this is necessary. These include cookie providers, as described in our Cookie Policy, hosting parties and parties from whom we purchase management software and other tools. We have data processing agreements with these parties that guarantee the security and safety of your personal data.

**Retention period for personal data**

We do not process your personal data for longer than is necessary to fulfil the purposes described above. The retention periods stated in our Cookiebanner and Cookie Policy apply to the processing of personal data in connection with the use of cookies. We no longer process personal data collected in the context of registering and sending our newsletter if the relevant consent is revoked. We do not process personal data collected in the context of completed contact forms for longer than is necessary for the processing and follow-up of the contact form.

**Your rights under the GDPR**

When your personal data is processed, you have several rights under the GDPR. We describe these below.

*Right of access, rectification and erasure of data*

You have the right to know from us whether we are processing your personal data and to access that personal data and certain information about its processing, provided that this does not infringe the rights (e.g. the right to privacy) and freedoms of others.

In addition, you have the right to have personal data processed by us that is inaccurate or incomplete corrected.

You also have the right to have your personal data deleted in certain circumstances. This is the case:

1. if the personal data are no longer necessary for the purpose for which they are processed;
2. if the personal data are processed on the basis of your consent, you revoke this consent and no other basis for the processing applies;
3. if you object to the processing of your personal data and there are no weightier legitimate grounds for the processing;
4. if the personal data have been processed unlawfully;
5. if the personal data must be erased due to a legal obligation of the respective controller.

In certain circumstances, you also have the right to temporarily "stop" the processing of your personal data.

*Right to data portability*

Subject to certain conditions, you have the right to receive the personal data you have provided to us in a structured, commonly used and machine-readable format. You can then transfer this personal data to another party. You can also ask us to transfer your personal data directly to that other party.

The right to portability only applies to *granted* data that is processed *automatically* on the following bases:

1. your consent (or that of your parent/legal guardian); or
2. the necessity of the processing for the performance of a contract to which you are a party.

*Right to object*

In certain circumstances, you may object to the (further) processing of your personal data. We will then stop processing unless there are compelling legitimate grounds for processing your personal data.

*Identification on exercise*

You can exercise the above rights by making a written request to us (including a request by email). We may ask you to identify yourself.

**Right to complain to a supervisory authority**

You have the right to lodge a complaint with the supervisory authority in your country of residence. This is possible, for example, if you believe that the processing of your personal data does not comply with the law or if you have any other complaint.

**Contacting us**

If you have any questions, comments or complaints about this Privacy Statement, the processing of your personal data or the exercise of your rights, please contact our privacy officer at privacy@coulisse.com.

**Changes**

This Privacy Statement may be amended by us. We will always post any new versions of this Privacy Statement on our website.